

# PETER ALBRIGHT

Sioux City, IA – Seeking Remote Work with Occasional Travel

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Operations and technology executive with 30+ years of experience building systems, leading teams, and optimizing performance. Proven success in strategic planning, process design, and cross-functional collaboration. Combines a people-first leadership style with strong operational and technical fluency to align organizational vision, structure, and outcomes.

## AREAS OF EXPERTISE

**LEADERSHIP:** Executive Team Leadership | Strategic Planning | Employee Development

**OPERATIONS:** Process Optimization | Budget & Financial Management | Cross-Functional Alignment

**TECHNOLOGY:** Enterprise Architecture | Virtualization | Risk & Compliance Management

## PROFESSIONAL EXPERIENCE

### Felix Strategies – Remote

2024 | Present

#### “Chief Operating Officer”

Lead company operations and growth strategy for a national media and communications firm. Develop and implement SOPs, pricing frameworks, onboarding/offboarding systems, and CRM automation (Zoho CRM, Social, Bookings, Campaigns). Established quarterly client success reviews and data-driven processes that improved retention, efficiency, and brand consistency. Partner with the CEO on strategic planning and team alignment to support scalable growth.

### CNOS – Dakota Dunes

2022 | 2024

#### “Technology Director”

Directed technology operations for a 750-node healthcare network, ensuring compliance and efficiency. Managed multimillion-dollar budgets and IT governance under HIPAA standards. Led teams of managers and administrators to modernize infrastructure through virtualization and enhanced data security.

### Western Iowa Tech Community College

2012 | Present

#### “Adjunct Professor | Network Administration & Security”

Design and deliver advanced IT courses (MCSA, A+, Security+, VMware). Develop curricula aligned with industry standards and maintain partnerships with local businesses to support student career development.

### BP Computer Consultation and Repair

2003 | 2020

#### “Founder & CEO”

Founded and operated a technology consultation and repair business serving residential and small-business clients. Oversaw budgeting, marketing, and vendor relations while delivering custom network and cybersecurity solutions. Built a trusted local brand through service excellence and long-term client relationships.

## EDUCATION & CREDENTIALS

**ASSOCIATE OF APPLIED SCIENCES (AAS) DEGREE** | Networking Administration & Security | Western Iowa Tech Community College

Diploma; LAN Technician, Certificates; A+, CCNA, MCITP, MCTS | 2010-2012

**CERTIFICATIONS:** Microsoft Certified Professional (MCP) | VMware Certified Professional (VCP) | Dell Certified Systems Expert

**COMMITTEES & BOARDS:** IT Program Advisory Committee (Chair & Member, 2012 – Present) | Board Advisor – Sioux City Community Theatre

**VOLUNTEER:** Children’s Church Music Leader – Cornerstone World Outreach