



PETER ALBRIGHT

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Leadership

Operations

Academia

Technology Strategy

EXECUTIVE BIOGRAPHY

Peter Albright is a systems-driven operations and technology executive whose career spans more than three decades of organizational leadership, operational transformation, and technical innovation. Now serving as Chief Operating Officer of Felix Strategies, a national media, podcast, and communications firm, Peter **excels at designing the operational infrastructure** that allows teams to scale with clarity, consistency, and confidence.

Peter's leadership approach centers on building strong systems, strengthening cross-functional collaboration, and ensuring teams are aligned around clear processes and measurable outcomes. He is known for turning complex challenges into streamlined workflows, improving communication between departments, and elevating performance through structure and accountability. His ability to bridge executive strategy with on-the-ground execution makes him **a high-impact leader across diverse environments**.

Peter's dedication to education has been a consistent thread throughout his career. As an Adjunct Professor of Network Administration & Security at Western Iowa Tech Community College, **he has shaped the learning experience of aspiring technology professionals** for more than a decade. His expertise in curriculum development, mentorship, and real-world application has helped students gain the skills and confidence needed to excel in a rapidly evolving digital landscape.

Both as a former full-time professor (2012–2022) and now as an adjunct, Peter **remains committed to empowering students** through hands-on instruction, industry-aligned coursework, and a learning environment built on curiosity, integrity, and practical problem-solving.

Before transitioning into operations leadership, **Peter built a distinguished career in Information Technology**, where he became known for his technical fluency, strategic thinking, and ability to modernize enterprise environments. His technical foundation spans infrastructure design, security and compliance, virtualization, systems architecture, and large-scale technology implementations.

Over the years, **he has consistently delivered** solutions that improve reliability, reduce risk, enhance security, and support organizational growth. Whether leading technology transitions, optimizing complex systems, or aligning IT initiatives with business objectives, Peter approaches every challenge with analytical precision and practical innovation. His IT expertise remains a **core strength that complements his operations leadership**, allowing him to build scalable, resilient systems across all areas of business.

"Peter possesses extraordinary analytical ability, deep technical knowledge, and exceptional leadership and communication skills. He works seamlessly with both technical professionals and non-technical colleagues, consistently elevating the performance of teams around him...."

Steve Ebsen – CTE Division Chair

PROFESSIONAL HISTORY HIGHLIGHTS

With more than thirty years of experience in operational leadership and technical modernization, Peter has built a career transforming organizations through structure, clarity, and strategic execution. Rooted in Sioux City, IA, he blends operational discipline with deep IT fluency to streamline systems, elevate team performance, and deliver measurable, repeatable outcomes.

Chief Operating Officer | Felix Strategies

As COO of Felix Strategies, Peter leads company operations, builds internal infrastructure, and establishes systems that support long-term scalability. He oversees SOP development, client experience frameworks, CRM and automation architecture, service delivery pipelines, and cross-team communication standards. His work has strengthened service quality, streamlined operations, and positioned the company for continued multi-platform growth.



Technology Director | CNOS



Peter directed enterprise technology across a 750-node healthcare network. He managed multimillion-dollar budgets, led high-performing IT teams, and oversaw modernization efforts that improved security, compliance, performance, and operational continuity. His leadership ensured CNOS maintained strong reliability and HIPAA-compliant systems while supporting a demanding clinical environment.

Professor, Networking Administration & Security | Western Iowa Tech Community College

Peter has spent more than a decade as an adjunct and former full-time professor, teaching advanced courses including MCSA, A+, Security+, VMware, and SAN technologies. His academic leadership has shaped robust programs, strengthened community partnerships, and prepared hundreds of students for careers in IT



Founder & CEO | BP Computer Consultation and Repair



As founder of BP Computer Consultation & Repair (2003–2020), Peter built a successful consultancy specializing in cybersecurity, system design, and technology support for residential and small-business clients. His hands-on problem-solving, client service, and technical expertise earned him a trusted reputation and long-standing client relationships.

Enterprise Consultation Manager | Tangent

At Tangent, Peter shaped enterprise solutions, delivered training, and strengthened client relationships through strategic consulting and technical insight. His work improved product readiness, customer experience, and solution adoption.



Enterprise Solutions Manager & Leadership Roles | Gateway/MPC



During his 16-year tenure at Gateway/MPC, Peter advanced through multiple leadership roles, contributing to enterprise systems, program management, customer quality, trade show operations, and large-scale project execution. His work in customer quality case management, enterprise support, and business planning established him as a versatile and trusted leader within the company.

EDUCATIONAL AND CERTIFICATION HIGHLIGHTS

Peter holds an Associate of Applied Sciences (AAS) in Networking Administration & Security from Western Iowa Tech Community College.

- His professional certifications include:
- Microsoft Certified Professional (MCP)
- VMware Certified Professional (VCP)
- Dell Certified Systems Expert
- Hitachi SAN Products Expert
- ESI Project Management

He has also completed advanced training in ISO process management, employee relations, interview and selection, hazardous communications, and time management.

VOLUNTEER HIGHLIGHTS

Beyond his professional achievements, Peter has devoted decades to serving his community. He has volunteered as a Children's Church Music Leader at Cornerstone World Outreach since 1997 and previously served as an Emergency Rescue Technician & Communications Officer for Woodbury County Emergency Services. His long-standing commitment to service reflects his dedication to leadership both inside and outside the workplace.

BOARD & COMMITTEE HIGHLIGHTS

Peter has served on the Information Technology Program Advisory Committee at Western Iowa Tech since 2012, including ten years as Committee Chair. His work has strengthened curriculum development, industry alignment, and program innovation.

He also serves as a Board Advisor for the Sioux City Community Theatre, supporting strategic planning, operational improvement, and community engagement.

SUMMARY

Peter Albright's career is defined by a rare combination of operational leadership, strategic clarity, and deep technical expertise. His ability to design systems, empower teams, and drive organizational transformation has made him a trusted executive across industries.

From modernizing enterprise technology environments to building the operational backbone of a national media firm, Peter consistently delivers results by aligning people, processes, and technology. He brings a thoughtful, solutions-oriented approach to every role, inspiring excellence while ensuring organizations are prepared for long-term growth.

His passion for leadership, education, and community service continues to shape the next generation of professionals and strengthen the organizations he serves. Peter's impact is far-reaching, and his career reflects a commitment to integrity, innovation, and meaningful progress.